

The following is general information regarding MRI's, please check with the facility for specific instructions.

Many insurance companies require an authorization number prior to your scan. Our office will obtain one for you. However, if you have Horizon, Aetna, Oxford of Healthnet, you will be required to call Care Core to obtain the authorization number. Our office will instruct you when to call.

Horizon – 866-969-1234

Aetna – 800-792-8793

Oxford & Healthnet – you can call either of the above numbers.

If you do not call Care Core, your claim may be denied.

- Patients cannot have an MRI if they have a pacemaker, heart stents, metal in their body, insulin pump or a defibrillator.
- Arrive 30 minutes prior to your MRI. Bring your prescription or testing order with you. If you are over 60 years old, the facility may require a blood test. Every facility has their own rules, so check with our office or the facility.