

The following is general information regarding Cat Scans, please check with the facility for specific instructions.

Many insurance companies require an authorization number prior to your scan. Our office will obtain one for you. However, if you have Horizon, Aetna, Oxford of Healthnet, you will be required to call Care Core to obtain the authorization number. Our office will instruct you when to call.

Horizon – 866-969-1234

Aetna – 800-792-8793

Oxford & Healthnet – you can call either of the above numbers.

If you do not call Care Core, your claim may be denied.

- Most facilities require the patient to pick up the contrast oral drink, prior to the date of the Cat Scan. They usually require the patient to fast 4-6 hours prior to the scan.
- Arrive 30 minutes prior to the scan and have your prescription or testing order with you.
- Anyone over 60 years of age, or if you are diabetic, you are required to have a blood test prior to the date of the scan. Diabetics are also required to stop certain oral diabetic medications. Check with our office or the facility for this information.