

The following is general information regarding Bone Scans, please check with the facility for specific instructions.

Many insurance companies require an authorization number prior to your scan. Our office will obtain one for you. However, if you have Horizon, Aetna, Oxford of Healthnet, you will be required to call Care Core to obtain the authorization number. Our office will instruct you when to call.

Horizon – 866-969-1234

Aetna – 800-792-8793

Oxford & Healthnet – you can call either of the above numbers.

If you do not call Care Core, your claim may be denied.

- You need not fast for a bone scan. You will be given an injection first and then you will be instructed to return 2-3 hours later for the actual scan.
- Bring the prescription or testing order with you.